

1. The "VacPac" entitles the holder a two nights' accommodation for a couple at any listed destination herein.
2. Utility charges of Rs.899 for two nights have to be paid for Domestic Destinations, the confirmation is subject to payment of the prescribed charges (utility). Secured payment link will be shared along with booking availability status.
3. A minimum of 21 working days advance notice is required for confirmation. The holder must give minimum of three unique options of dates and destinations at the time of booking request to process the booking. All room bookings are subject to availability and prior bookings.
4. TravelPort will issue confirmation voucher, user is required to carry the same to the hotel. Once a confirmation voucher is issued against a particular request, no changes thereafter will be entertained.
5. The packages are not valid for certain peak periods like and Christmas Holidays and New Year, (i.e. from 18th December to 4th January) International trade fairs in respective countries.
6. The booking through the holiday voucher will be accepted only on redemption site [www.gateway2india.rewardzpromo.com](http://www.gateway2india.rewardzpromo.com) and not directly at the hotels.
7. The Holiday vouchers are non-refundable, non-encashable, non-extendable and non-negotiable.
8. Hotels have rights to charge for the additional facilities like additional bed, telephones, heaters, laundry, food and other leisure facilities. All extras that are not mentioned in the packages are to be paid directly to the hotel before check-out. Charges for extra beds and accompanying children will be additional. Additional taxes if applicable are to be borne by the holder and have to be paid to the hotel directly.
9. The complimentary offer has to be utilized by the person to whom it is issued or he can gift it to his friends/relatives. The person asking for booking by using the gift voucher is responsible for his/her spouse in respect of accepting the terms & conditions mentioned herein.
10. The gift voucher does not include any other administrative charges or facilities not mentioned herein.
11. The holiday can be redeemed only once.
12. The company reserves right to change the redemption hotels without prior notice but destinations will remain the same mentioned on redemption site.
13. The voucher is valid till 12 months from the date of registration and last date of registration is as mentioned in communication.
14. Voucher's cannot be clubbed for group bookings.

15. Only 1 gift voucher can be redeemed at a time for booking.
16. Any disputes are subject to the Jurisdiction of Mumbai Courts (India) only.
17. No amendment / change will be permitted once the booking is confirmed.
18. Once the confirmation is issued it will be treated as final and no changes & refund will be made on changes and cancellation of confirmed booking issued by TravelPort.
19. TravelPort shall not be held liable or responsible for any Booking Request Form /E- Voucher that are lost, misdirected, incomplete, illegible, late or mutilated.
20. In the unlikely event of booking being unavailable due to certain unavoidable reason, the e-voucher and utility payment will be returned for future usage within validity period.